

Last Updated Feb 20th, 2026

Overview

A shop associate participates in many of the day-to-day operations of Brackley Bay Oyster Company. They work alongside their teammates as well as a management team to carry out tasks that encompass a Seafood Counter, Ice Cream Counter, and Shucking Station. This position is also responsible for doing their part in maintaining a clean and tidy store front, following health and safety standards, and ensuring high quality customer service.

Reports To

The Director of Retail Operations. Both on-site Supervisors and Owners are reported to in the Director's absence.

Responsibilities

- Provide excellent customer service
- Prepare menu items from all store departments
- Shuck and present oysters
- Replenish inventory and supplies as required
- Operate POS system
- Assist in opening, closing, and daily procedures
- Maintain an organized, tidy, and clean workspace
- Participate in facilities and property management
- Other related duties as required by management

Key Qualifications

- Team oriented
- Effective communication and interpersonal skills
- An intuitive sense of urgency and efficiency
- Oyster shucking experience
- Attention to detail

Requirements

- Ability to stand for duration of shift
- Ability to lift up to 30lbs
- 2+ years of customer service and/or tourism experience