

Facilities Management

Custodial Service Standards - Buildings & Residences

Regular Cleaning Standards

We will do our utmost to meet these service expectations, however, weather conditions, emergencies and sick time may cause temporary disruptions to our custodial service. In this case, the minimum service standards listed below will be maintained.

Area	Daily	Weekly	As Scheduled or Required	Annually
Washrooms	General cleaning including floors dry/wet mopped, sinks and counter tops washed, paper restored, toilet bowls and urinals disinfected, waste removal.		Shower stalls, floors and bath tubs wiped down with germicidal and/or acid cleaner. Disinfect stalls, high dusting, wash down walls.	Floor refinishing. Wash down walls
Entrances	General cleaning including floors vacuumed or dry/wet mopped, waste removal		Entrance floor mats cleaned.	Floor refinishing. Carpet shampooing. Wash down walls
Halls	General cleaning including floors vacuumed or dry/wet mopped, waste removal.	Floors burnished		Floor refinishing. Carpet shampooing. Wash down walls
Lounges & Offices	General pick-up, light dusting, waste removal.	Vacuumed or dry/wet mopped.		Floor refinishing. Carpet shampooing. Wash down walls
Kitchenettes	General cleaning, waste removal.	Vacuumed or dry/wet mopped.		Floor refinishing. Carpet shampooing. Wash down walls
Classroom & Teaching Laboratories	General cleaning including floors vacuumed or dry/wet mopped, cleaning chalk/white boards and desks, waste removal.	Floors burnished		Floor refinishing. Carpet shampooing. Wash down walls
Stairwells	General cleaning, waste removal.		Floors mopped or vacuumed	Floor refinishing. Carpet shampooing.